

Special Transportation Service (STS)

Transportation provided by a carrier on a regular basis designed to service individuals who are elderly, handicapped, or disabled and are unable to use regular types of transportation. In Minnesota, carriers must be certified by the Office of Freight and Commercial Vehicle Operations before providing transportation.

Public Transit System

A Transit System that receives State and Federal operating assistance; in SW MN the systems receive Section 5311 operating assistance. There are no age eligibility requirements.

Taxis

Taxis provide door to door service, usually in the communities in which they are located. All age groups are eligible for ridership.

Charter Service

Charter Services are private for profit transportation providers. Charter provides service for any size group for both short and long distance trips. There are no eligibility requirements.

Intercity Bus Service

(Over the road coach) a large bus with luggage space, used primarily for transportation between cities.

CHARTER PROVIDERS

Iyanka Bus Service – Redwood Falls	507.644.3380
Jasper Bus Service – Jasper.....	507.348.3066
Ludolph Bus Service, Inc.- Pipestone	507.825.2303
- Slayton	507.836.6750
Ram Tour and Travel - Marshall.....	800.658.2551
Reading Bus Line, Inc. Reading	507.926.5404
Southwest Coaches - Marshall	800.669.1309
- Jackson	800.533.6801
SW Tour and Travel - Jackson	507.847.2380
Thielen Bus Services - Redwood Falls	888.637.3600
Tyler Bus Service - Tyler	507.247.5866

SPECIAL TRANSPORTATION SERVICE PROVIDERS

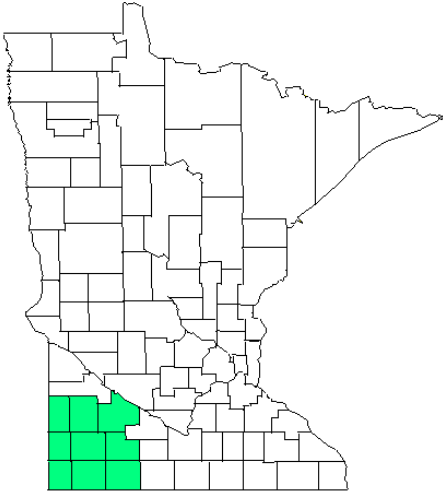
Medivan Inc (Worthington)	507.372.5787 or 800.422.0976
Peoples Express.....	800.450.0123
Handi Van Service, Dan Bennett.....	800.363.5451
AmeriCare Mobility Van LLP (AMV)	800.963.7233
Nan’s Van, Nancy Boch	507.430.2610

INTERCITY BUS SERVICE

Jefferson Bus Lines 888.864.2832 www.jeffersonlines.com
Land to Air Express 888.763.9190 www.landtoairexpress.com/



TRANSIT SERVICES
and Related Services
in Southwest Minnesota



*"A Partnership in Serving
Your Transit Needs"*

Provided by the:

**SOUTHWEST REGIONAL
DEVELOPMENT COMMISSION**
www.swrdc.org

and the

MINNESOTA RIVER AREA AGENCY ON AGING®, Inc.
www.mnraaa.org

2401 Broadway Ave
Slayton, MN 56172
507.836.8547

June 2015

WHAT DO THESE SERVICES PROVIDE?

Public Transit Systems

The Public Transit Systems provide rides that connect people to places through use of Public Transit System buses & volunteer drivers to serve the needs of the residents in Southwest Minnesota. The Systems strive to minimize duplication of rides, refer rides to other providers such as Special Transportation Services (STS), charter or neighboring transit systems when appropriate.

Social Service Agency

The Human Service Agencies provide a variety of services to low-income persons, which may include transportation to and from community resources and facilities.

County Veteran Service Officers

The County Veteran Service Offices assist veterans, their dependents and survivors with claiming health benefits, which can include transportation for obtaining medical services.

Volunteer Drivers

Volunteer drivers use their own vehicles to provide rides. They receive mileage reimbursement via public transit systems. The majority of volunteer drivers have undergone defensive drivers' training and basic driving safety training.

A.C.E. of Southwest Minnesota (Advocate • Connect • Educate)

A.C.E. offers people 55 and older volunteer opportunities at non-profit or government agencies, or any place that has health care as its priority. Volunteer drivers and rider companions are two of the many volunteer opportunities.

Southwestern Center for Independent Living (SWCIL)
800.422.1485 (V/TTY) www.swcil.com

SWCIL provides Information and Referral along with Independent Living Services for people with disabilities.

www.MinnesotaHelp.info

A web-based resource, which enables people to be connected to a variety of services, including transportation. There are also phone Linkage Lines which provide in-depth information and assistance to people over the phone, through live chat and email.

Senior LinkAge Line® 800.333.2433
Disability LinkAge Line® 866.333.2466
Veterans LinkAge Line® 888.546.5838 (Linkvet)

COUNTY PUBLIC TRANSIT CONTACTS AND RELATED SERVICES IN SOUTHWEST MINNESOTA

TRANSIT INFORMATION:

WHAT IS AVAILABLE IN YOUR COMMUNITY?

Door to Door (DD): The transit provider assists the passenger in getting from the entry door of their pick-up location to the bus, possible assistance getting on/off the bus, and getting safely to their destination location entry doors, including assisting with passenger securement in vehicle. Provider does not enter the pick-up/destination locations.

Curb to Curb (CC): The transit provider meets the passenger at a specific pick-up location and may assist them with getting on and off the bus at their destination location, including assisting with passenger securement in vehicle.

Door Through Door or Station to Station: A hands-on service for passengers with significant mobility limitations in which a service not only escorts the passenger into the destination, but also may provide assistance with belongings (e.g., groceries). This service is for those who would otherwise not be able to use regular transit services. An STS provider normally provides this service.

Coordinated Rides: Rides will be coordinated to use public and private funds to the best of your Transit provider's ability. A shared ride is often the best use of resources.

Rider Restrictions: If a rider's behavior distracts the driver from safe operation of the vehicle or endangers passengers, the rider may be removed from the vehicle and / or restricted from using the transit program.

Rider Companion: Did you know volunteers might be available to accompany a rider to and from their destination? Contact your Transit System to see if this may be an available option.

Key
DD = Door to Door
CC = Curb to Curb
¹ Coordinates Volunteer Drivers
² Coordinates Volunteer Drivers - mealsite only
³ Backup Volunteer Driver Services as needed
BRRT = Buffalo Ridge Regional Transit
<http://www.smoc.us/id39.html>

COTTONWOOD COUNTY
Transit Director - Cathleen Amick
cathleen.amick@wcainc.org
Transit Coordinator-Bonnie Nielsen
bonnie.nielsen@wcainc.org

Community Transit of WCA ¹ (DD)
Jackson, MN

507.847.2632 or 800.658.2480
<http://www.wcainc.org/transit>

OTHER SERVICES:
Family Service Agency507.831.1891
A.C.E. Coordinator507.831.1803
Veterans Service Office507.831.5522

JACKSON COUNTY
Transit Director - Cathleen Amick
cathleen.amick@wcainc.org
Transit Coordinator-Bonnie Nielsen
bonnie.nielsen@wcainc.org

Community Transit of WCA ¹ (DD)
Jackson MN

507.847.2632 or 800.658.2480
<http://www.wcainc.org/transit>

OTHER SERVICES:
Human Service Agency507.847.4000
Veterans Service Office507.847.4774

LINCOLN COUNTY
Transit Coordinator - Cara Nielsen
CNielsen@co.lincoln.mn.us

Lincoln County Heartland Express ¹ (CC)
Ivanhoe, MN

507.694.1813
<http://www.wcainc.org/transit/lincoln.html>

OTHER SERVICES:
Human Service Agency507.694.1452
A.C.E. Coordinator507.829.0780
Veterans Service Office (cell)507.215.3159
Community Transit of WCA -Marshall³ ..800.658.2448

LYON COUNTY
Transit Director -Cathleen Amick
cathleen.amick@wcainc.org
Dispatch Center
transportation.marshall@wcainc.org

Community Transit of Western Community
Action (WCA) ¹ (DD) - Marshall, MN

Lyon County and City of Marshall
507.537-7628 or 888.658.2448
www.wcainc.org/transit

OTHER SERVICES:
Human Service Agency 507.537.6747
Veterans Service Office 507.537.6729
A.C.E. Coordinator..... 507.532.1326

MURRAY COUNTY
Transit Coordinator - Michelle Miranowski
mcrides@co.murray.mn.us

Murray County Heartland Express ¹ (CC, BRRT)
Slayton, MN
507.836.6648
[http://murray-](http://murray-countymn.com/mc/index.php?option=com_content&view=article&id=1143&Itemid=249)
[countymn.com/mc/index.php?option=com_content&view=article&id=1143&Itemid=249](http://murray-countymn.com/mc/index.php?option=com_content&view=article&id=1143&Itemid=249)

OTHER SERVICES:
Human Service Agency 507.836.8841
A.C.E. Coordinator..... 507.836.8705
Veterans Service Office 507.836.1169
SW MN Opportunity Council 507.376.4195

NOBLES COUNTY
Transit Director - Karen DeBoer
kdeboer@smoc.us

Prairieland Transit System /
Nobles County Heartland Express ² (CC, BRRT)
SMOC Worthington, MN

507.376.3322 ext 238
www.smoc.us/id12.html

OTHER SERVICES:
Family Service Agency 507.295.5213
A.C.E. Coordinator..... 507.295.5262
Veterans Service Office 507.295.5292
SW MN Opportunity Council 507.376.4195
Worthington Taxi Service 507.372.4300
Community Transit of WCA - Jackson ³ 800.658.2480

PIPESTONE COUNTY
Transit Coordinator - Marc Hall
marc.hall@co.pipestone.mn.us

Pipestone County Transit ¹ (CC, BRRT)
Pipestone, MN

507.825.6708 or 888.735.2537
[http://www.pipestone-](http://www.pipestone-county.com/board/departments_offices/transit.php)
[county.com/board/departments_offices/transit.p](http://www.pipestone-county.com/board/departments_offices/transit.php)
[hp](http://www.pipestone-county.com/board/departments_offices/transit.php)

OTHER SERVICES:
Family Service Agency 507.825.6720
Veterans Service Office..... 507.825.6771
SW MN Opportunity Council 507.376.4195

REDWOOD COUNTY
Transit Director - Cathleen Amick
cathleen.amick@wcainc.org
Transit Coordinator - David Maguire
david.maguire@wcainc.org

Community Transit of WCA ¹ (DD)
Redwood Falls, MN

888.658.2448
www.wcainc.org/transit/redwood.html

OTHER SERVICES:
Human Service Agency 507.637.4050
A.C.E. Coordinator 507.627.1016
Veterans Service Office..... 507.637.4034

ROCK COUNTY
Transit Coordinator - Elaine Birkestrand
Elaine.vandenberg@co.rock.mn.us

Rock County Heartland Express ¹ (CC, BRRT)
Luverne, MN

507.283.5058
www.co.rock.mn.us/heartland_express.html

OTHER SERVICES:
Family Service Agency 507.283.5070
A.C.E. Coordinator 507.283.5064
Veterans Service Office..... 507.283.5061
SW MN Opportunity Council 507.376.4195